

PROSPERON RENEWAL SERVICES

MAXIMISE YOUR SOLARWINDS RENEWALS WITH COMPLIMENTARY VALUE-ADDED BENEFITS

Prosperon's Renewal Services are designed to help get more out of their investment in SolarWinds. By renewing your licenses with Prosperon, you get additional benefits on top of what SolarWinds provide through the renewal process – at no extra cost.

Why Choose Prosperon?

1. **Spend Less Time Chasing Up Support Cases:** Raise support tickets directly with our SolarWinds certified support team, who can rapidly resolve your issues and provide expert advice.
2. **Keep SolarWinds Healthy & Running Smoothly:** Ensure SolarWinds is performing at optimum levels, and you're utilising the platform to the best of its capabilities.
3. **Keep Up-to-date On New Products & Features:** Receive a 2-hour remote training session annually to stay on top of developments within SolarWinds or give staff an overview of the platform and core features.
4. **A Dedicated Team For All Your SolarWinds Needs:** Prosperon have a dedicated team to ensure you are getting the most out of SolarWinds.
5. **Free Annual Health Check Review:** Review the health of your SolarWinds platform to ensure it is performing optimally, installed correctly, provisioned correctly, and is configured to meet your requirements.



Enhanced Support

Resolve issues faster with our 1st and 2nd line technical support from our experienced team in the UK.



Dedicated Team

Dedicated team to support SolarWinds customers with license renewals and any enquiries related to SolarWinds licenses.



VIP Ticket Service

Get your critical support tickets expedited to SolarWinds, using Prosperon's partnership with SolarWinds to get your cases resolved faster.



1500 CONSULTANCY DAYS COMPLETED IN PAST YEAR



SOLARWINDS PARTNER FOR 20 YEARS

RESOLVED OVER 900 SUPPORT CASES IN THE LAST YEAR



9 SOLARWINDS CERTIFIED ENGINEERS



3 THWACK MOST VALUED PERSON (MVP'S)



TRAINED OVER 600 PEOPLE IN THE LAST 2 YEARS

'Many thanks for your time on the free training and answering all the questions I had, It was a brilliant session.'

[Request Renewal Quote](#)